

## *Abbreviations and acronyms*

<b>AA</b>	Association Agreement (EU)
<b>ABCA</b>	Annual Business Climate Assessment
<b>ACAA</b>	Agreement on Conformity Assessment and Acceptance of Industrial Products
<b>ACN</b>	Anti-Corruption Network for Eastern Europe and Central Asia
<b>ADR</b>	alternative dispute resolution
<b>AGEPI</b>	State Agency on Intellectual Property of the Republic of Moldova
<b>AMCU</b>	Antimonopoly Committee of Ukraine
<b>AMD</b>	Armenian dram (currency)
<b>ARDA</b>	Agricultural and Rural Development Agency of Georgia
<b>ARMA</b>	Agency for Recovery and Management of Assets of Ukraine
<b>ArmStat</b>	State Statistical Committee of Armenia
<b>ASK</b>	National Confederation of Entrepreneurs (Employers) Organizations of the Republic of Azerbaijan
<b>ATM</b>	automated teller machine
<b>AzAK</b>	Azerbaijan Accreditation Centre
<b>AZPROMO</b>	Azerbaijan Export and Investment Promotion Agency
<b>B2B</b>	business to business
<b>BBTC</b>	Baku Business Training Centre
<b>BDS</b>	business development services
<b>BEEPS</b>	Business Environment and Enterprise Performance Survey
<b>Belstat</b>	National Statistical Committee of the Republic of Belarus
<b>BEROC</b>	Belarusian Economic Research and Outreach Center
<b>BFFSE</b>	Belarusian Fund for Financial Support of Entrepreneurs
<b>BLA</b>	bilateral agreement
<b>BO</b>	business ombudsman
<b>BSCA</b>	Belarusian State Centre for Accreditation
<b>BSI</b>	Business Support Infrastructure

<b>BSO</b>	Business support organisation
<b>BYR</b>	Belarusian ruble (currency)
<b>CA</b>	conformity assessment
<b>CAERC</b>	Centre of Analysis of Economic Reforms and Communication of Azerbaijan
<b>CAS</b>	Centres for Administrative Services of Ukraine
<b>CC</b>	Competition Council of Moldova
<b>CCAA</b>	Business Consultancy and Business Support Centre of Moldova
<b>CCI</b>	Chambers of Commerce and Industry
<b>CEDA</b>	Center for Entrepreneurial Education and Business Support
<b>CEN</b>	European Committee for Standardization
<b>CENELEC</b>	European Committee for Electrotechnical Standardization
<b>CEPA</b>	Comprehensive and Enhanced Partnership Agreement
<b>CETA</b>	Centralised Exchange Trading in Azerbaijan
<b>CGS</b>	credit guarantee scheme
<b>COSME</b>	Competitiveness of Enterprises and Small and Medium-Sized Enterprises
<b>CPI</b>	corruption perception index
<b>CU</b>	credit union
<b>CUTIS</b>	Canada-Ukraine Trade & Investment Support Project
<b>DCFTA</b>	Deep and Comprehensive Free Trade Area
<b>DfID</b>	Department for International Development of the UK
<b>DG GROW</b>	Director-General for Internal Market, Industry, Entrepreneurship and SMEs
<b>DG NEAR</b>	Director-General for Neighbourhood and Enlargement Negotiations
<b>DigComp</b>	European Digital Competence Framework
<b>EA</b>	European co-operation for Accreditation
<b>EAC</b>	Eurasian Conformity
<b>EAEU</b>	Eurasian Economic Union
<b>EaP</b>	Eastern Partner
<b>EBRD</b>	European Bank for Reconstruction and Development
<b>EC</b>	European Commission
<b>EEAS</b>	European External Action Service
<b>EEN</b>	Enterprise Europe Network
<b>EIA</b>	environmental impact assessment

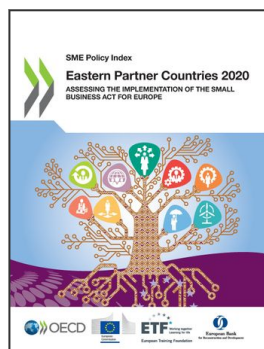
<b>EIB</b>	European Investment Bank
<b>EIC</b>	European Innovation Council
<b>EIF</b>	Enterprise Incubator Foundation, Georgia
<b>EIU</b>	Economist Intelligence Unit
<b>EMS</b>	environmental management system
<b>EntreComp</b>	European Entrepreneurship Competence Framework
<b>EPO</b>	Export Promotion Office of Ukraine
<b>EQF</b>	European Qualifications Framework
<b>ETF</b>	European Training Foundation
<b>ETSI</b>	European Telecommunications Standards Institute
<b>EU</b>	European Union
<b>EUR</b>	euro (currency)
<b>EuroMed</b>	Euro-Mediterranean Partnership
<b>FDI</b>	foreign direct investment
<b>FX</b>	foreign exchange
<b>GAF</b>	German-Armenian Fund
<b>GAP</b>	Green Action Plan
<b>GCA</b>	Competition Agency of Georgia
<b>GCI</b>	Global Competitiveness Index (WEF)
<b>GDP</b>	Gross domestic product
<b>GEL</b>	Georgian lari (currency)
<b>GENIE</b>	Georgia National Innovation Ecosystem Project
<b>Geostat</b>	National Statistics Office of Georgia
<b>GEOSTM</b>	Georgia's National Agency for Standards and Metrology
<b>GITA</b>	Georgia's Innovation and Technology Agency
<b>GIZ</b>	Gesellschaft für Internationale Zusammenarbeit
<b>GNI</b>	Gross national income
<b>GOST</b>	State Union Standard
<b>GVC</b>	global value chain
<b>HHI</b>	Hirschman Herfindahl Index
<b>HTP</b>	High Technology Park in Belarus
<b>IAF</b>	International Accreditation Forum

<b>ICT</b>	information and communications technology
<b>IDP</b>	internally displaced persons
<b>IEC</b>	International Electrotechnical Commission
<b>IFC</b>	International Finance Corporation
<b>IFI</b>	International Finance Institution
<b>IFRS</b>	International Financial Reporting Standards
<b>ILAC</b>	International Laboratory Accreditation Co-operation
<b>ILO</b>	International Labour Organisation
<b>IMF</b>	International Monetary Fund
<b>IP</b>	Intellectual property
<b>IPR</b>	Intellectual property rights
<b>ISIC</b>	International Standard Industrial Classification
<b>ISO</b>	International Organisation for Standardisation
<b>IT</b>	Information technology
<b>ITC</b>	International Trade Center
<b>KfW</b>	Kreditanstalt für Wiederaufbau
<b>KPI</b>	key performance indicator
<b>LED</b>	local economic development
<b>LLL</b>	life-long learning
<b>M&amp;E</b>	monitoring and evaluation
<b>MAF</b>	Ministry of Agriculture and Food of Ukraine
<b>MART</b>	Ministry of Antimonopoly Regulation and Trade of Belarus
<b>MDETA</b>	Ministry for Development of Economy, Trade and Agriculture of Ukraine
<b>MFI</b>	microfinance institution
<b>MIEPO</b>	Moldova Investment and Export Promotion Organisation
<b>MLA</b>	multilateral agreement
<b>MDL</b>	Moldovan leu (currency)
<b>MNE</b>	multinational enterprises
<b>MoESD</b>	Ministry of Economy and Sustainable Development of Georgia
<b>MOLDAC</b>	National Accreditation Centre of the Republic of Moldova
<b>MoU</b>	Memorandum of Understanding
<b>MRA</b>	Multilateral Recognition Agreement

<b>MSME</b>	micro, small and medium enterprises
<b>NABU</b>	National Anti-corruption Bureau of Ukraine
<b>NAC</b>	National Anti-corruption Centre of Moldova
<b>NACP</b>	National Agency on Corruption Prevention of Ukraine
<b>NAPR</b>	National Agency of Public Registry of Georgia
<b>NARD</b>	National Agency for Research and Development of Moldova
<b>NAUU</b>	National Accreditation Agency of Ukraine
<b>NBG</b>	National Bank of Georgia
<b>NBU</b>	National Bank of Ukraine
<b>NEAP</b>	National Environmental Action Programme of Georgia
<b>NGO</b>	Non-governmental organisation
<b>NIS</b>	Newly Independent States
<b>NPL</b>	non-performing loan
<b>NQI</b>	national quality infrastructure
<b>NSB</b>	national standardisation bodies
<b>ODIMM</b>	Organisation for SME Sector Development of Moldova
<b>OECD</b>	Organisation for Economic Cooperation and Development
<b>OSCE</b>	Organisation for Security and Co-operation in Europe
<b>PES</b>	Public Employment Services
<b>PPC</b>	public-private consultation
<b>PPD</b>	public private dialogue
<b>PPJRAI</b>	Public-Private Joint Regulation Advancement Initiative
<b>PPL</b>	Public Procurement Law
<b>PPP</b>	purchasing power parity
<b>QI</b>	quality infrastructure
<b>R&amp;D</b>	research and development
<b>RIA</b>	regulatory impact analysis
<b>SAPO</b>	Specialised Anticorruption Prosecutor Office of Ukraine
<b>SARAS</b>	Service for Accounting, Reporting and Auditing Supervision of Georgia
<b>SBA</b>	Small Business Act for Europe
<b>SBDA</b>	Small Business Development Agency of Azerbaijan
<b>SCPEC</b>	State Commission for Protection of the Economic Competition of Armenia

<b>SDG</b>	Sustainable Development Goals
<b>SES</b>	State Employment Service of Ukraine
<b>SIGMA</b>	Support for Improvement in Governance and Management
<b>SMBDA</b>	Small and Medium Business Development Agency of the Republic of Azerbaijan
<b>SME</b>	small and medium-sized enterprises
<b>SME DNC</b>	SME Development National Center of Armenia
<b>SMEDA</b>	Support for SME Development in Armenia
<b>SMEDO</b>	SME Development Office of Ukraine
<b>SMEPI</b>	Small and Medium Enterprise Policy Index
<b>SOE</b>	state-owned enterprise
<b>SPA</b>	State Procurement Agency of Georgia
<b>SRS</b>	State Regulatory Service of Ukraine
<b>SSAPCRP</b>	State Service for Antimonopoly Policy and Consumer Rights Protection of
<b>STAREP</b>	Strengthening Auditing and Reporting in the Countries of the Eastern Partnership
<b>TBT</b>	Technical Barriers to Trade
<b>TC</b>	technical committees
<b>TFIs</b>	Trade Facilitation Indicators
<b>TNA</b>	training needs analysis
<b>TR</b>	technical regulation
<b>TTO</b>	technology transfer office
<b>TÜRKAK</b>	Turkish Accreditation Agency
<b>UAE</b>	United Arab Emirates
<b>UAH</b>	Ukrainian hryvnia (currency)
<b>UkrNDNC</b>	Ukrainian scientific-research and training center of issues of standardization, certification and quality
<b>Ukrstat</b>	State Statistics Service of Ukraine
<b>UN</b>	United Nations
<b>UNCITRAL</b>	United Nations Commission on International Trade Law
<b>UNCTAD</b>	United Nations Conference on Trade and Development
<b>UNDP</b>	United Nations Development Programme
<b>UNESCO</b>	United Nations Educational, Scientific and Cultural Organization
<b>UNIC</b>	Ukraine Network for Compliance and Integrity

<b>UNIDO</b>	United Nations Industrial Development Organization
<b>UNODC</b>	United Nations Office on Drugs and Crime
<b>USAID</b>	United States Agency for International Development
<b>USD</b>	United States dollar (currency)
<b>VAT</b>	value-added tax
<b>VC</b>	venture capital
<b>VET</b>	vocational education and training
<b>WB</b>	World Bank
<b>WB DB</b>	World Bank's <i>Doing Business</i>
<b>WB GENIE</b>	World Bank Georgia National Innovation Ecosystem Project
<b>WBT</b>	Western Balkans and Turkey
<b>WEF</b>	World Economic Forum
<b>WTO</b>	World Trade Organisation
<b>y-o-y</b>	year-on-year



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