

Foreword

This report is part of a series of “best practice principles” produced under the auspices of the OECD Regulatory Policy Committee.

The OECD Regulatory Policy Committee is at the forefront of building international consensus on matters of regulatory policy. Recently, the Committee has identified the importance of providing assistance to member and non-member countries seeking to improve their “regulatory delivery”.

Regulatory delivery commences after a law is passed, and ought to be viewed as a continuum rather than a single, static action. As a complement to the *2012 Recommendation on Regulatory Policy and Governance*, the OECD has provided policy guidance on regulatory delivery in the areas of inspections and enforcement, both in terms of overarching principles and via a practical toolkit. Building on this and related research, this report is intended to assist policymakers in designing, implementing, and reviewing one-stop shops. One-stop shops allow countries to improve regulatory delivery to citizens and business while also reducing government resource requirements. The principles set out in this report provide a framework for supporting one-stop shops, irrespective of their stage of development.

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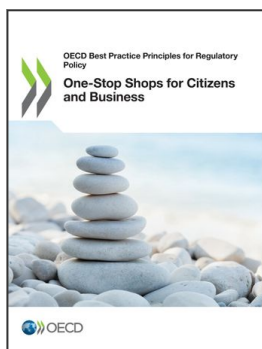
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