

Abbreviations and acronyms

ADR	Alternative dispute resolution
AIDA	Albanian Investment Development Agency
ALB	Albania
ALMP	Active labour market programme
BCP	Border crossing point
BEEPS	Business Environment and Enterprise Performance Survey
BEPS	Base erosion and profit shifting
BIH	Bosnia and Herzegovina
BIT	Bilateral investment treaty
CAP	Common Agricultural Policy
CBA	Cost-benefit analysis
CEEC	Central and Eastern European countries
CERT	Computer emergency response team
CEFTA	Central European Free Trade Agreement
CIT	Corporate income tax
CO	Competitiveness Outlook
CO₂	Carbon dioxide
CRM	Common Regional Market
CSO	Civil society organisation
DHLGCI	DHL Global Connectedness Index
DSO	Distribution system operator
DTIDZ	Directorate for Technological Industrial Development Zones
EBRD	European Bank for Reconstruction and Development
ECE	Early childhood education
EEA	European Economic Area
EFTA	European Free Trade Association
EIB	European Investment Bank

EMIS	Education management information system
ERP	Economic Reform Programme
ETF	European Training Foundation
EU	European Union
EUR	Euro
FAO	Food and Agriculture Organization
FBiH	Federation of Bosnia and Herzegovina
FDI	Foreign direct investment
FIP	Feed-in premium
FIT	Feed-in tariff
GCI	Global Competitiveness Index
GDP	Gross domestic product
GDPR	EU General Data Protection Regulation
GERD	Gross expenditure on research and development
GHG	Greenhouse gas
GST	Goods and services tax
GVC	Global value chain
HEI	Higher education institution
HR	Human resources
ICT	Information and communication technology
IFI	International financial institution
ILO	International Labour Organization
IMF	International Monetary Fund
IP	Intellectual property
IPA	Instrument for Pre-Accession Assistance
IPA	Investment promotion agency
IPARD	Instrument for Pre-Accession Assistance for Rural Development
IPP	Intellectual property protection
ISIC	International Standard Industrial Classification
ITE	Initial teacher education
IWW	Inland waterways
KIESA	Kosovo Investment and Enterprise Support Agency
KOS	Kosovo
LFS	Labour Force Survey
LPI	Logistics Performance Index

LPIS	Land parcel identification systems
MKD	North Macedonia
MIA	Montenegro Investment Agency
MNE	Montenegro
MNE	Multinational enterprise
MSME	Micro, small and medium-sized enterprise
NEET	Not in education, employment or training
NGO	Non-government organisation
NO₂	Nitrogen dioxide
NPL	Non-performing loans
OECD	Organisation for Economic Co-operation and Development
OHS	Occupational health and safety
OSS	One-stop shop
PARS	Public Administration Reform Strategies
PDP	Personal data protection
PES	Public employment services
PISA	Programme for International Student Assessment
PIT	Personal income tax
PM	Particulate matter
PPI	Private participation in infrastructure
PPP	Public-private partnership
PPP	Purchasing power parity
Q	Quarter
R&D	Research and development
RAS	Development Agency of Serbia
RCC	Regional Cooperation Council
RDI	Research and development institutes
RIA	Regulatory impact assessment
RS	Republika Srpska
SDG	Sustainable Development Goal
SME	Small and medium-sized enterprise
SOE	State-owned enterprise
SPP	Single project pipeline
SPS	Sanitary and phytosanitary measures
SSC	Social security contribution

SRB	Serbia
STI	Science, technology and innovation
STP	Science and technology parks
STRI	OECD Services Trade Restrictiveness Index
TCPS	Transport Community Permanent Secretariat
TCT	Transport Community Treaty
TEN-T	Trans-European Transport Network
TFI	OECD Trade Facilitation Indicators
TSA	Tourism Satellite Account
TSO	Transmission system operator
UNDP	United Nations Development Programme
UNFCCC	United Nations Framework Convention on Climate Change
USD	United States dollar
VAT	Value-added tax
VET	Vocational education and training
WB6	Six Western Balkan economies
WBIF	Western Balkan Investment Framework
WB EDIF	Western Balkans Enterprise Development and Innovation Facility
WBL	Work-based learning
WHO	World Health Organization
WIPO	World Intellectual Property Organization
WTO	World Trade Organization
WWTP	Wastewater treatment plants
y-o-y	Year on year



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